

**Investors Complaints Data by Seren Capital Private Limited**

**Collective Data as on July 31, 2024**

| Sr. No. | Received from                 | Pending as at the end of June 2024 i.e. last month | Received during the particular month i.e. in July 2024 | Resolved during the particular month i.e. July 2024* | Total Pending at the end of particular month i.e. July 2024# | Pending complaints > 1 month | Average Resolution time ^ (in days) |
|---------|-------------------------------|--|--|--|--|------------------------------|-------------------------------------|
| 1       | Directly from Investors       | N.A.   | 0  | 0  | 0  | 0                            | 0                                   |
| 2       | SEBI (SCORES)                 | N.A.   | 0  | 0  | 0  | 0                            | 0                                   |
| 3       | Stock Exchanges (if relevant) | N.A.   | 0  | 0  | 0  | 0                            | 0                                   |
| 4       | Other Sources (if any)        | N.A.   | 0  | 0  | 0  | 0                            | 0                                   |
| 5       | <b>Grand Total</b>            | <b>N.A.</b>  | <b>0</b>   | <b>0</b>   | <b>0</b>   | <b>0</b>                     | <b>0</b>                            |

**Trend of monthly disposal of complaints (For 5 months on rolling basis)**

| Sr. No. | Month              | Carried forward from June 2024 - i.e. previous month | Received during the month i.e. in July 2024 | Resolved during the month i.e. July 2024* | Pending at the end of the month i.e. July 2024# |
|---------|--------------------|--|---|---|---|
| 1       | March, 2024        | 0  | 0   | 0   | 0   |
| 2       | April, 2024        | 0  | 0   | 0   | 0   |
| 3       | May, 2024          | 0  | 0   | 0   | 0   |
| 4       | June, 2024         | 0  | 0   | 0   | 0   |
| 5       | July, 2024         | 0  | 0   | 0   | 0   |
|         | <b>Grand Total</b> | <b>0</b>   | <b>0</b>                                    | <b>0</b>                                  | <b>0</b>  |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual (Calendar year) disposal of complaints (for 5 years on rolling basis)\***

| Sr. No. | Year               | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|---------|--------------------|------------------------------------|-------------------------------------|-------------------------------------|---|
| 1       | 2021               | N.A.                               | N.A.                                | N.A.                                | N.A.                                      |
| 2       | 2022               | N.A.                               | N.A.                                | N.A.                                | N.A.                                      |
| 3       | 2023               | N.A.                               | N.A.                                | N.A.                                | N.A.                                      |
| 4       | 2024*              | -                                  | -                                   | -                                   | -   |
| 5       | 2025*              | -                                  | -                                   | -                                   | -   |
|         | <b>Grand Total</b> | <b>-</b>                           | <b>-</b>                            | <b>-</b>                            | <b>-</b>                                  |

\*Data shall be updated after the completion of respective calendar year